

In Progress

Please note that this Unit Profile is still in progress. The content below is subject to change.



COIT20249 *Professional Skills and Ethics in Information and Communications Technology*

Term 1 - 2027

Profile information current as at 15/09/2026 07:51 am

All details in this unit profile for COIT20249 have been officially approved by CQUniversity and represent a learning partnership between the University and you (our student). The information will not be changed unless absolutely necessary and any change will be clearly indicated by an approved correction included in the profile.

General Information

Overview

This unit offers the foundational communication skills, expectations, and ethical considerations that shape the role of Information and Communications Technology (ICT) professionals, also called digital professionals. Through hands-on activities, you will learn to communicate professionally, both in written and verbal forms, fostering clear and persuasive communication. The unit delves into strategies for effective interpersonal communication within team settings, promoting collaborative teamwork and conflict resolution. It equips you to develop and deliver effective oral presentations underpinned by critical thinking. In addition, this unit strongly emphasises ethics and codes of conduct in the ICT profession. You will apply ethical principles to real-world ICT scenarios, demonstrating ethical, legal, and societal decision-making competencies. Through a blend of theory and practical in-class activities, you will be well-prepared to navigate the multifaceted landscape of ICT professionalism.

Details

Career Level: *Postgraduate*

Unit Level: *Level 8*

Credit Points: 6

Student Contribution Band: 8

Fraction of Full-Time Student Load: 0.125

Pre-requisites or Co-requisites

Anti-requisite: COIT20233 Professional Skills for Information and Communication Technology.

Important note: Students enrolled in a subsequent unit who failed their pre-requisite unit, should drop the subsequent unit before the census date or within 10 working days of Fail grade notification. Students who do not drop the unit in this timeframe cannot later drop the unit without academic and financial liability. See details in the [Assessment Policy and Procedure \(Higher Education Coursework\)](#).

Offerings For Term 1 - 2027

- Brisbane
- Melbourne
- Online
- Rockhampton
- Sydney

Attendance Requirements

All on-campus students are expected to attend scheduled classes – in some units, these classes are identified as a mandatory (pass/fail) component and attendance is compulsory. International students, on a student visa, must maintain a full time study load and meet both attendance and academic progress requirements in each study period (satisfactory attendance for International students is defined as maintaining at least an 80% attendance record).

Website

[This unit has a website, within the Moodle system, which is available two weeks before the start of term. It is important that you visit your Moodle site throughout the term. Please visit Moodle for more information.](#)

Class and Assessment Overview

Information for Class and Assessment Overview has not been released yet.
This information will be available on Monday 11 January 2027

CQUniversity Policies

All University policies are available on the [CQUniversity Policy site](#).

You may wish to view these policies:

- Grades and Results Policy
- Assessment Policy and Procedure (Higher Education Coursework)
- Review of Grade Procedure
- Student Academic Integrity Policy and Procedure
- Academic Progression Policy and Procedure
- Student Refund and Credit Balance Policy and Procedure
- Complaints Policy and Procedure
- Information and Communications Technology Acceptable Use Policy and Procedure

This list is not an exhaustive list of all University policies. The full list of University policies are available on the [CQUniversity Policy site](#).

Previous Student Feedback

Feedback, Recommendations and Responses

Every unit is reviewed for enhancement each year. At the most recent review, the following staff and student feedback items were identified and recommendations were made.

Feedback from Unit Coordinator's Reflection

Feedback

The use of generative artificial intelligence for professional communication has left students uncertain about how to effectively utilise this technology, raising questions about genuine interactions.

Recommendation

Consider introducing an in-class activity or assessment about GenAI use that prompts reflection.

Feedback from Unit Coordinator's Reflection

Feedback

Currently, feedback on assessments is provided without the use of marking rubrics, which may reduce clarity around expectations and assessment criteria.

Recommendation

Introduce marking rubrics for assessments to make expectations more transparent, ensure consistency, and support higher-quality feedback.

Unit Learning Outcomes

Information for Unit Learning Outcomes has not been released yet.
This information will be available on Monday 11 January 2027

Alignment of Learning Outcomes, Assessment and Graduate Attributes

Information for Alignment of Learning Outcomes, Assessment and Graduate Attributes has not been released yet.
This information will be available on Monday 11 January 2027

Textbooks and Resources

Information for Textbooks and Resources has not been released yet.
This information will be available on Monday 15 February 2027

Academic Integrity Statement

Information for Academic Integrity Statement has not been released yet.
This unit profile has not yet been finalised.